



Citizens Energy Group

201,500 Sq. Ft.

The Challenge:

- Move of over 500 people, multiple times
- Move out and back over 40+ phased weekends
- Determine temporary staging for departments during construction for renovations
- Coordinated two different furniture vendors and two labor crews for moves

The Solution:

- Established critical deadlines
- Issued multiple spreadsheets & color coded plans to client, moving and installation teams
- Help pre-move meetings with project team and multiple move instruction meetings with staff

"At Citizens Energy Group, we continuously look for suppliers that not only share our values but also display our passion for customer service and satisfaction. Relocation Strategies has demonstrated this passion as an integral member of the Master Facility Plan Team to integrate the Water and Gas utilities in Indianapolis. Relocation Strategies developed and coordinated the move management component of the multi-year, multi-facility plan. Remodeling 19 different departments and combining two field operations groups meant that nearly every Citizens Energy Group employee would be impacted. Having Relocation Strategies involved as a member of the Master Facility Plan Team from the planning through implementation, simplified the handling of such a large employee move over an extended construction period. Day-to-day business was never interrupted for any of the departments during the integration. Because of their dedication to the project and their willingness to find solutions, we expanded Relocation Strategies supplier scope to include space planning and furniture consulting. As a result of their dedication to customer satisfaction and focus on delivering a quality product, Relocation Strategies has become a core member in our facilities services team."

Kevin Bennett
Facilities, Citizens Energy Group

The Summary:

- Integration of existing and new furniture
- Minimized downtime, all moved after hours

